



Due to the personal nature of funeral products and the need for precise shipping and delivery times please call 877-491-1122 (toll free) for CSN's dedicated customer service team at Star Legacy Funeral Network, Inc.

This customer service number is staffed by qualified representatives who will be able to answer any product, shipping and delivery questions. Federal Trade Commission (FTC) requires funeral homes to accept any casket purchased from an outside source. However it is recommended that the purchaser notify the funeral home of their CSN Stores casket order within 1 business day.

Expedited orders must be placed by 2pm in order to be delivered next day. Before placing an order for Expedited Delivery, ***please call 877-491-1122 (toll free) for CSN's dedicated customer service team at Star Legacy Funeral Network, Inc.***

All purchases are subject to credit card approval before the order is valid. Credit card holds or declines can delay the orders beyond the stated delivery parameters.

Additionally, Acts of God, weather-related conditions and states of emergencies can delay delivery beyond the stated delivery parameters.

Online orders may be placed directly through CSN Stores without prior authorization from Star Legacy Funeral Network.

THERE IS NO SCIENTIFIC OR OTHER EVIDENCE THAT ANY CASSET WITH A SEALING DEVICE WILL PRESERVE HUMAN REMAINS

FOR CALIFORNIA RESIDENTS: THE SELLER IS NOT A FUNERAL DIRECTOR AND IS NOT LICENSED BY THE DEPARTMENT OF CONSUMER AFFAIRS, AND MAY NOT OFFER OR PERFORM FUNERAL SERVICES. STATE AND FEDERAL LAWS PROHIBIT A FUNERAL DIRECTOR FROM CHARGING HANDLING FEES FOR A CASKET SUPPLIED BY ANOTHER PARTY. THE MONEYS RECEIVED BY THE SELLER FOR THE PURCHASE OF A CASKET ARE NOT SUBJECT TO STATE LAW GOVERNING MONEY HELD IN TRUST. THE SELLER IS NOT BOUND BY STATE LAWS OR REGULATIONS THAT GOVERN FUNERAL HOMES AND CEMETERIES. THE PURCHASER ENTERS THIS AGREEMENT AT HIS OR HER OWN RISK. FOR MORE INFORMATION, CONTACT THE OFFICE OF THE DISTRICT ATTORNEY IN YOUR COUNTY.